

## Fwd: 101 underpass laurel canyon (Stuidio City)

**Subject:** Fwd: 101 underpass laurel canyon (Stuidio City)

**From:** Brian Buchner <brian.buchner@lacity.org>

**Date:** 2/19/19, 5:10 PM

**To:** Emada Tingirides <31546@lapd.online>, Matthew Tenchavez <mtenchavez@lahsa.org>, Danielle Maldonado <danielle.maldonado@lacity.org>

**CC:** Dominic Choi <32350@lapd.online>, Celina Robles <38064@lapd.online>, Monique Contreras <38228@lapd.online>, "Gita O'Neill" <gita.oneill@lacity.org>

Can we please look into this area (101 Fwy & Laurel Canyon) and find out what's being done at the location so we don't unnecessarily or unknowingly interfere with a partner's efforts?

Thanks.

Brian

----- Forwarded message -----

From: Brian Buchner <[brian.buchner@lacity.org](mailto:brian.buchner@lacity.org) <mailto:brian.buchner@lacity.org>>

Date: Tue, Feb 19, 2019 at 5:08 PM

Subject: Re: 101 underpass laurel canyon (Stuidio City)

To: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <mailto:grocklin@sinupulse.com>>

Cc: Paul Krekorian <[paul.krekorian@lacity.org](mailto:paul.krekorian@lacity.org) <mailto:paul.krekorian@lacity.org>>, Jerald Case <[36032@lapd.online](mailto:36032@lapd.online)>, Michel Moore <[23506@lapd.online](mailto:23506@lapd.online)>, Captain Donald Graham <[32365@lapd.online](mailto:32365@lapd.online)>, Karo Torossian <[karo.torossian@lacity.org](mailto:karo.torossian@lacity.org) <mailto:karo.torossian@lacity.org>>, Jackie Keene <[jackie.keene@lacity.org](mailto:jackie.keene@lacity.org) <mailto:jackie.keene@lacity.org>>, <[Jessica.fugate@lacity.org](mailto:Jessica.fugate@lacity.org) <mailto:Jessica.fugate@lacity.org>>

Hi Glen,

Thank you for the opportunity to speak with you last week. I heard your frustration, which you summarized again for me in the below email. To be clear, I asked for your patience as I looked into the situation at the 101 Freeway at Laurel Canyon and said I would try to get back to you by today or tomorrow. It is my general practice to find out as much information as I can about something before committing City resources to any particular strategy or approach. Especially since we have been taking great care to lead our homelessness efforts with outreach and engagement first--a strategy that requires deep collaboration with our partners.

I have already started the process of checking with our City departments and partners, such as the Los Angeles Homeless Services Authority (LAHSA), as well as with the Coordinated Entry System lead agency for that area. I follow up with you shortly.

Thanks.

Brian

On Sun, Feb 17, 2019 at 4:58 PM Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <mailto:grocklin@sinupulse.com>> wrote:

Thanks for the time yesterday as we discussed, allowing these encampments to remain under the 101 freeway on Laurel Canyon in the heart of Studio City only feet away from parks and schools is a failure of leadership at various levels. Other parts of the city do a much better job dealing with these issues that affect us all whether its political leadership at the local level or local enforcement. Clearly we are dealing with many of the same homeless that keep returning to this location because they can. As we discussed its a difficult situation for all but it's a conscious decision and lack of leadership that allows these two large encampments to continually exist up on both sides of Laurel Canyon under the freeway. You do not see this level of chronic homeless encampment at the various other overpasses along the 101 including Coldwater, Woodman, Van Nuys, Sepulveda, Balboa, White Oak, Tampa, Canoga etc and it should not be allowed to exist at Laurel Canyon. In addition, the traffic at this location is horrific with tens of thousands of commuters travelling on Laurel Cyn and accessing the freeway. This is only exacerbated by the presence of these homeless and folks stopping to look and take pictures.

I and others having been making this request for over 6 months and little to nothing has been done. We will keep demanding substantive action until this particular high target location is fully resolved. Businesses and residents are both paying an extremely high cost to live and operate in the area whether its property taxes, rents, home values its not to much to expect that this type of activity be properly addressed and controlled. I look forward to receiving an update on Tuesday as we agreed. In addition we will continue to monitor the location regularly. Since we spoke only a few days ago the encampments on both sides of the overpass have grown and do because our local leaders and enforcement permit it and it needs to stop. As we discussed, I have passed your contact information to Julian Bull the headmaster at Campbell Hall as well who has been working hard on this issue for months calling 311, Sgt. Case, Councilman Krekorian many times, and even appointed their our own task force as well. This is affecting students and parents and I assume enrollment.

Glen Rocklin  
323-654-3742

From: Brian Buchner <[brian.buchner@lacity.org](mailto:brian.buchner@lacity.org)>  
Sent: Tuesday, February 12, 2019 2:05 PM  
To: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com)>  
Subject: Re: 101 underpass laurel canyon (Stuidio City)

Hi Glen,

I just called the number below (323-654-33742) and left you a message. I'm hoping we can connect sometime today. I'll try you

## Fwd: 101 underpass laurel canyon (Studio City)

again this afternoon.

Thanks.

Brian

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[https://lh5.googleusercontent.com/Ailj00Vg\\_8Dd7521IFttf1SEpWfjqv7WzWd2rzMDyd4r8R4UDzPnM5IbTzR6qjoNufW61VhG7pZXq4HNxz7WTdI8TVXTakeSlamrys\\_8EWCZIT9YxddelIhvFPptvpI6BkXRAb](https://lh5.googleusercontent.com/Ailj00Vg_8Dd7521IFttf1SEpWfjqv7WzWd2rzMDyd4r8R4UDzPnM5IbTzR6qjoNufW61VhG7pZXq4HNxz7WTdI8TVXTakeSlamrys_8EWCZIT9YxddelIhvFPptvpI6BkXRAb)  
Brian Buchner

Chief, Homelessness Operations & Street Strategies  
Office of Mayor Eric Garcetti

o. (213) 978-2334

From: "Glen Rocklin - Health Solutions" <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <<mailto:grocklin@sinupulse.com>> >  
Date: February 8, 2019 at 4:33:09 PM PST  
To: <[Ana.Guerrero@lacity.org](mailto:Ana.Guerrero@lacity.org) <<mailto:Ana.Guerrero@lacity.org>> >, <[mayor.garcetti@lacity.org](mailto:mayor.garcetti@lacity.org) <<mailto:mayor.garcetti@lacity.org>> >, <[christina.miller@lacity.org](mailto:christina.miller@lacity.org) <<mailto:christina.miller@lacity.org>> >  
Cc: <[areen.ibranossian@lacity.org](mailto:areen.ibranossian@lacity.org) <<mailto:areen.ibranossian@lacity.org>> >, <[councilmember.Krekorian@lacity.org](mailto:councilmember.Krekorian@lacity.org) <<mailto:councilmember.Krekorian@lacity.org>> >, <[adrian.nazarian@lacity.org](mailto:adrian.nazarian@lacity.org) <<mailto:adrian.nazarian@lacity.org>> >  
Subject: Fw: 101 underpass laurel canyon (Studio City)

forwarding email below we need help from your office to get this area cleaned up and allow students to travel to and from school safely. It bad enough that our city has turned into a portable toilet can we not make school zones a safe area? The mayors office needs to do more to ensure that our kids don't have to step over human waste and needles or be harassed on their way to and from school? Its getting worse not better because your administration permits it. LAPD is doing as much as they can but they need the support from your office to help. I have communicated with Chief Moore about this location many times which is 500' from Campbell Hall and not far from Carpenter Avenue Elementary. Politics and humanitarian issues aside residents have had enough especially considering nearly 1-7 shelter beds goes empty on most days.

Appreciate your help we need this area cleaned up immediately.

Rgs

Glen Rocklin | Health Solutions Medical Products Corp.  
Culver City, CA 90231-4278  
P: 323.654.3742 | F: 323.654.2739  
[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <<mailto:grocklin@sinupulse.com>> | [www.sinupulse.com](http://www.sinupulse.com) <<http://www.sinupulse.com>>

From: Glen Rocklin - Health Solutions <<mailto:grocklin@sinupulse.com>>  
Sent: Friday, February 08, 2019 11:25 AM  
To: Michel Moore <[23506@lapd.online](mailto:23506@lapd.online)> ; Donald Graham <[32365@lapd.online](mailto:32365@lapd.online)> ; Craig Valenzuela <[33440@lapd.online](mailto:33440@lapd.online)>  
Cc: Kris Pitcher <[25665@lapd.online](mailto:25665@lapd.online)> ; David Delgado <[27678@lapd.online](mailto:27678@lapd.online)> ; Shawn Smith <[33751@lapd.online](mailto:33751@lapd.online)> ; Jerald Case <[36032@lapd.online](mailto:36032@lapd.online)>  
Subject: Re: 101 underpass laurel canyon (Studio City)

4533 Laurel Cyn, Studio City CA 91604 near Campbell Hall and Carpenter Avenue Elementary

Absolutely ridiculous that nothing can be done to protect these kids and provide them with a safe passage too and from school (Campbell Hall, Carpenter) here in Studio City. They should not have to practically step in the street or walk single file to avoid harassment, human waste and needles when they travel to and from school. I hear from many parents that now choose to drive their kids to school to avoid this area. This location needs to be cleaned up and properly monitored and it is not. I will reach out to Chris Miller as well with Garcetti 's office. My last conversation with the mayors office was that school zones will be prioritized and they may even start to enforce the camping ban given 1 in 7 shelter beds routinely go unused. Even with the limitations and bad legislation these encampments violate so many other areas like the 60 gallon rule and daytime limits. There are things that can be done they just aren't unless folks like myself make a nuisance of ourselves.

I can be reached at 323-654-3742 for follow-up

Sent from iPhone

From: Michel Moore <[23506@lapd.online](mailto:23506@lapd.online)>  
Sent: Tuesday, January 22, 2019 12:47 PM  
To: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com)> ; Donald Graham <[32365@lapd.online](mailto:32365@lapd.online)> ; Craig Valenzuela <[33440@lapd.online](mailto:33440@lapd.online)>  
Cc: Kris Pitcher <[25665@lapd.online](mailto:25665@lapd.online)> ; David Delgado <[27678@lapd.online](mailto:27678@lapd.online)> ; Shawn Smith <[33751@lapd.online](mailto:33751@lapd.online)>  
Subject: Re:

Thank you... please continue to petition for additional sanitation services..

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From: Craig Valenzuela  
Sent: Tuesday, January 22, 2019 12:45:24 PM  
To: Michel Moore; Glen Rocklin - Health Solutions; Donald Graham  
Cc: Kris Pitcher; David Delgado; Shawn Smith  
Subject: Re:

Chief Moore,

I wanted to update you on the status of what's happening at Laurel Canyon/101 Freeway.

We've had personnel go to this location on at least four different occasions since Sunday. Monday was the only time there was a person there. The Senior Lead for the area made contact and is working on that. SLO Smith is following up with that homeless woman today. But, most of the problem is related to unattended grocery carts full of stuff, blankets and other items.

Sgt. Case advised me that they were off yesterday and that Sanitation has Rapid Response only doing spot cleaning this week and that clean up will happen Wednesday.

I've talked to the SLO and he is going to continue to keep very consistent tabs on what is happening there and addressing through what he can do and the use of HOPE.

Finally, the HOPE team has visited the location every week at the direction of Deputy Chief Pitcher in order to check for activity and take all enforcement and informal means necessary to address the problem.

Please let me know if you need anything else on this.

Thank you

Craig

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From: Michel Moore  
Sent: Friday, January 18, 2019 1:19:33 PM  
To: Glen Rocklin - Health Solutions; Donald Graham; Craig Valenzuela  
Cc: Kris Pitcher; David Delgado; Shawn Smith  
Subject: Re:

Craig

Please update on status next week

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From: Craig Valenzuela  
Sent: Friday, January 18, 2019 1:14:05 PM  
To: Glen Rocklin - Health Solutions; Donald Graham  
Cc: Kris Pitcher; Michel Moore; David Delgado; Shawn Smith  
Subject: Re:

Mr. Rocklin,

I've made contact with the HOPE Team and the Senior Lead for the Area asking to check the location and take action.

Craig

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From: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <mailto:grocklin@sinupulse.com>>  
Sent: Friday, January 11, 2019 6:49:03 PM  
To: Donald Graham  
Cc: Kris Pitcher; Michel Moore; David Delgado; Craig Valenzuela; Shawn Smith  
Subject: Re:

I am planning to visit with folks at Campbell Hall next week and will look at the site myself I don't believe it is abandoned. Thx again

glen

From: Donald Graham <[32365@lapd.online](mailto:32365@lapd.online)>  
Sent: Friday, January 11, 2019 2:04 PM  
To: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com)>  
Cc: Kris Pitcher <[25665@lapd.online](mailto:25665@lapd.online)> ; Michel Moore <[23506@lapd.online](mailto:23506@lapd.online)> ; David Delgado <[27678@lapd.online](mailto:27678@lapd.online)> ; Craig Valenzuela <[33440@lapd.online](mailto:33440@lapd.online)> ; Shawn Smith <[33751@lapd.online](mailto:33751@lapd.online)>  
Subject: Re:

Indeed. I thank you again for your willingness to partner with us to help our retail community harden their target so I can commit more NHWD resources to crime prevention. Detective Ron Lee will be reaching out to you shortly.

Two of my SLOs went by the encampment again today and the attention over the last few days has resulted in it's apparent abandonment. They requested sanitation to clean up the remains.

As you know, this problem has not only affected Studio City and VENTURA Blvd, but also much of our community. We are working at engaging every resource that will partner with us to alleviate the problem. We just met Tuesday with regional managers from LA County Dept of Mental Health, The Los Angeles Housing Services Authority, LA Family Housing and The San Fernando Valley Community Mental Health Center. We developed a communications protocol to ensure faster response from those entities into North Hollywood to give us the best chance of getting people off the street.

We will continue to leverage relationships and work in the field to mitigate this catastrophic situation as best as we can. Information from you and your constituents is always the best source of intel. A clean and fully leased VENTURA Boulevard is in all of our best interests. We continue to be committed to that end state goal.

DG

Captain Donald R. Graham, Jr., MBA  
Commanding Officer  
North Hollywood Area  
Los Angeles Police Department  
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North Hollywood, CA 91601  
(818) 754-8300  
[www.lapdonline.org](http://www.lapdonline.org) <<http://www.lapdonline.org>>  
Follow me on Twitter @Dongrahamjr

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From: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <mailto:grocklin@sinupulse.com>>  
Sent: Thursday, January 10, 2019 10:29 PM  
To: Michel Moore; David Delgado; Donald Graham  
Cc: Kris Pitcher  
Subject: Re:

Don, Great touching base with you today and covering the issues. Please send me the info on the retail burglaries and your recommendation and we will try and get the retailers in question including Home Depot to implement improved theft mitigation efforts. In the meantime we have to get aggressive clean-up of the homeless situation at 4500 Laurel Cyn under the freeway in the few days since I last emailed you and a week since first emailing Captain Valenzuela about the return of the homeless at this location we now have a small encampment on the opposite side (eastside) of Laurel Cyn under the freeway but will only get bigger if nothing is done and its not frequently monitored. We need your folks to be vigilant on this issue until they get the message its best to move along and wont be tolerated near the school and not on Ventura Blvd. I am hoping to try and reschedule my travel plans for Chief Moore's Town hall but may not be possible. Studio City is being overrun and really needs more resources to help with the monitoring and enforcement of this homeless situation which is a serious threat to the safety and health of the community. It also doesn't help the flow of traffic when folks stop to look and take photos at a very busy access point to the freeway where congestion is already heavy and the intersection is routinely blocked. Please send contact info for Sgt Chase as well I don't have it.

Thanks again!

glen

From: Michel Moore <[23506@lapd.online](mailto:23506@lapd.online)>  
Sent: Thursday, January 10, 2019 9:37 AM  
To: <mailto:%22craig+valenzuela%22@atl4mhobl6.registeredsite.com> ; Donald Graham <[32365@lapd.online](mailto:32365@lapd.online)> ; Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com)>  
Cc: Kris Pitcher <[25665@lapd.online](mailto:25665@lapd.online)>

## Fwd: 101 underpass laurel canyon (Stuidio City)

Subject: Re:

Kris

Please advise actions taken in last 30 days...

Thank you

Mike

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From: Glen Rocklin - Health Solutions <[grocklin@sinupulse.com](mailto:grocklin@sinupulse.com) <<mailto:grocklin@sinupulse.com>> >  
Sent: Wednesday, January 9, 2019 9:05:25 PM  
To: "Craig Valenzuela"@atl4mhob16.registeredsite.com <<http://atl4mhob16.registeredsite.com>> ; Donald Graham  
Cc: Kris Pitcher; Michel Moore  
Subject:

Following up on homeless encampment at 4500 block of Laurel Cyn near Campbell Hall under her 101 freeway on the west side of Laurel Cyn. This is the same homeless encampment that I reported last month and took about 2 weeks to get cleaned up and is already back with the same folks growing in size each day as they set up "home" again. Like graffiti this is not a "one and done" your department has to be vigilant and committed to this issue and recognize the community decay and crime it helps drive. We have cleaned up over 100,000 incidents of graffiti in the area over the past 30 years because we are vigilant. As a result we have kept the area relatively cleaner than most but it takes considerable effort. We are doing our best to get the community out to Chief Moore's Town Hall with Krekorian and hope this will be an issue that is brought up.

In the meantime please get the area cleaned up and stay vigilant do your best to advise these folks the area residents will not permit it and will keep reporting these encampments big and small. Chief Moore asked for a plan in response to my original December Email is there one? I don't think officers can simply ignore these sites when they drive by them daily. It seems if we don't report them nothing gets done. Another encampment at 11400 Riverside Dr under the 170 freeway is an area that students have to walk going to the various schools. Area stakeholders like myself refuse to give up and do nothing.

Don, FYI I followed up with retail management and leadership at Sephora (Gregg Ardizone) and Urban outfitter (Trish Donnelly) they are willing to try and do their part to help the community concerns as they need community support for their operations. However, they won't have their employees go to court on company time or put them in harms way. What exactly can they do to help?

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<<https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sinupulse.com&data=02%7C01%7C33440%40lapd.online%7C9d3beaaccee414a1c5b08d678388b1c%7C642fd61c34dd4fd0af8d443576485883%7C0%7C0%7C636828581583635361&sdata=5BmiCHUFiEjft%2Fq2Pv8PZbD%2FawcqG6l1nnbIhb%2Fy%2Bck%3D&reserved=0>>

Craig Valenzuela Sun, Jan 6, 7:26 PM (3 days ago)

to me, Donald, Kris, Shawn

Agreed. And, as best as we can, we try to deal with, manage or remove in a lawful manner.

I'll work with our folks to take a look at this and ensure we do what we can.

Craig

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Studio City Development <[studiocitydevelopment@gmail.com](mailto:studiocitydevelopment@gmail.com) <<mailto:studiocitydevelopment@gmail.com>> > Sun, Jan 6, 6:55 PM (3 days ago)

to Craig, Donald, Kris, Shawn

Some pics attached it always starts out with a small few and grows larger because it's not addressed early.

Thanks Craig better to deal with it while it's a small few before it grows to a larger encampment which is what happened last month before they cleaned it up originally. Vigilance is needed to keep them from returning its much like graffiti which we work tirelessly on before they get the message it will not be tolerated. Thanks again we will continue to monitor the area as well.

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Donald Graham Thu, Dec 20, 2018, 11:10 AM

to me, Kris, Craig, Shawn

Glenn,

The OVB HOPE team has cleaned up the encampment that you identified. Thank you for providing that intel. We continue to be vigilant along VENTURA due to the proximity of The Boulevard to the wash and the 101 Freeway.

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As we discussed at our meeting earlier in the year, we could really use help in convincing some of these corporate retailers that it is in their best interest to listen to us about operational changes to help them stem losses.

For instance, we have 2 trendy retailers, Sephora and Urban Outfitters, who have arranged their stores to be just havens for thieves and every time we talk to them it's always the same story, "Corporate won't go for that..."

Any insights you Amy provide to us would be helpful. We tried to have a symposium here and, despite social media, flyers, emails and in person invitations, we only had 10 of the literally thousands of business interests in NHWD attend.

I look forward to our partnership in 2019!

DG

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Brian Buchner  
Chief, Homelessness Operations & Street Strategies  
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Brian Buchner  
Chief, Homelessness Operations & Street Strategies  
Office of Mayor Eric Garcetti

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—Attachments:—

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